

Q- Why can't I run my QuickSet program?

A- Most communication failures are due to:

- 1- USB Driver was not installed or incorrect USB Driver installed- must install correct driver for your computer Operating System (see compatible drivers)
- 2- QuickSet was not plugged into your computer through the USB cable during installation or running QuickSet program.
- 3- QuickSet tool is not compatible with your Operating System (see chart)

Q- Why do I get "mfc90.dll could not be found in the specified path" on my computer?



A- The correct Visual C++ package needs to be installed on your computer, you can download and install the [Microsoft Visual C++ 2008 Feature Pack](http://www.microsoft.com/download/en/details.aspx?id=10015): <http://www.microsoft.com/download/en/details.aspx?id=10015>

Q- Why do I get "application has failed to start because its side-by-side configuration is incorrect" on my computer?



A- The correct Visual C++ package needs to be installed on your computer, you can download and install the [Microsoft Visual C++ 2008 Feature Pack](http://www.microsoft.com/download/en/details.aspx?id=10015): <http://www.microsoft.com/download/en/details.aspx?id=10015>

Q- Where do I get the ID numbers for my TPM sensors?

A- The ID numbers should be documented at the time of purchase in order to program the QuickSet tool.

NOTE: If you are not able to find the ID's in your paperwork you must contact the company that the sensors were purchased from.

Q- Why won't my QuickSet accept the ID numbers?

A- Not using "8" characters for each tire ID (must put a "0" in front of ID's to complete required "8" characters)

Q- Why do I get a "RED" or "Orange" light when my Quickset is connected to my computer?

A- Corrupted firmware installed into the Quickset, contact ATEQ support.

Q- Why do I get a "RED" light when I try to download the ID's from my ECU-Vehicle?

A- Need to update QuickSet software, QuickSet tool is not currently compatible with your vehicle (see compatibility chart)

Q- Why do I get a “RED” light when I try to upload the ID’s to my ECU-Vehicle?

- 1- Not including “spare tire” for second set of wheels on QuickSet set-up
- 2- You must turn the ignition key to the “ON” position with engine “OFF” before the QuickSet tool is plugged into the vehicle ECU.

Q- How do I get the TPMS light to shut off after loading ID’s to the ECU

A- You must drive the vehicle for a minimum of 10 minutes at over 25 MPH, if the light remains on one or more of the following may be occurring:

- 1- Tire pressure is not within the specified manufactures value.
- 2- Sensors installed are not compatible with vehicle ECU.
- 3- Not all “custom rims” are compatible with vehicle TPMS.

Q- I went through the procedure and have a green light on the tool after pressing winter or summer but the TPMS light is still on:

A- You tire valves might still be in sleep mode: Several ways we could try to activate the sensors:

- 1- Drive the vehicle “right after” the reprogramming. This is the step for system to confirm the info we just reprogrammed. I have a Honda Element and I have to do this every time. If I do the driving the next day, my TPMS warning light keeps blinking all day long until I reprogram it again.
- 2- Drop the tire pressure to 25% less than what specified on the placard and inflate them back to the standard value. Do the same for each tire.
- 3- Visit the dealer or the tire store to see if they could “scan” the sensors for you. 2 points for this mean:
 - a. Sensor will be activated when they scan it.
 - b. You could double check the ID info and compare to what you have on hand.