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## **FOR IMMEDIATE RELEASE**

**March 28, 2025**

It has come to the attention of ATEQ that the VT Truck2.0 commercial truck tpms tool, when the OBDII cable is connected to certain commercial trucks, may experience failure due to the potential introduction of voltage exceeding the design capability of the tool.

In an abundance of caution, ATEQ is advising customers to **NOT** connect the OBDII cable to Commercial trucks in an effort to prevent potential damage to the tool or the remote risk of fire.

In the meantime, the VT Truck2.0 tool remains capable of servicing commercial trucks with tpms systems. ATEQ is currently developing a resolution to this issue and will be releasing a solution as quickly as possible.

We ask that all users perform an update through WebVT so that the tool is operating on the current software version and is up to date with all features. If you have issues with updating the tool please contact ATEQ support at the number shown below.

All current tools in service will be retrofitted to restore OBDII functions at no cost to the customer and the details of this process will be released forthcoming.

If you have any questions, please don't hesitate to contact ATEQ TPMS Tools directly or your ATEQ account manager.

**ATEQ Customer support:**  
**USA: 888-621-8767**

**Mon-Fri 8am - 8pm est**  
**Sat 9am - 3pm est**

**Spanish Language support:**  
**734-838-6171**  
**9am – 9pm est**

**Canada (French & English)**  
**877-666-5325**  
**Mon – Fri 8am – 5pm est**

**Europe (French & English)**  
**+33 130801020**  
**Mon – Fri 9am – 5pm Paris time**

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